ENERGY & CONTSTRUCTION BEST PRACTICES SUMMIT Energizing America's Workforce for Tomorrow

Lighting the Way to a Smarter Grid

Wanda Reder VP – S&C Electric Company Chair – IEEE Smart Grid President - IEEE Power & Energy Society President 2008-09 Wanda.reder@sandc.com



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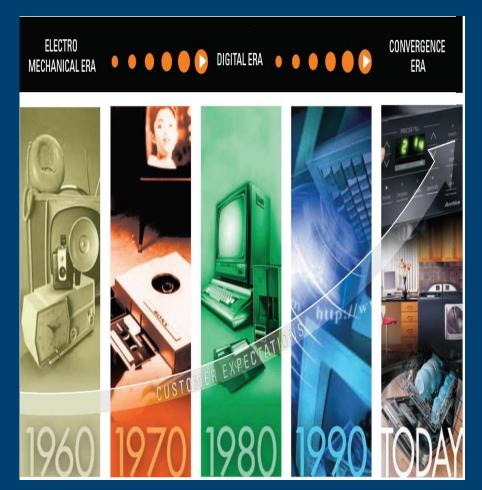
- Electric demand and need for power
- Major investment in US and globally
- Smart grid realities
- Business is changing
- Significant workforce attrition
- IEEE PES Scholarship Plus to attract the best
- Managing the workforce transition

Electricity Demand is Increasing



Recognizing the Need for Power

- Consumer electronics represent the largest single use for domestic electricity
- Computers and gadgets will account for 45% of electricity used in the home by 2020
- Increases demand for nearperfect power quality and uninterrupted power availability



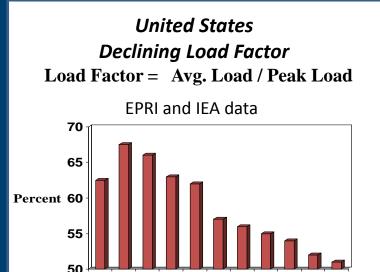
Sources: "The Ampere Strikes Back: How Consumer Electronics Are Taking Over The World," Energy Saving Trust, June 2007; "The Rise of The Machines: A Review of Energy Using Products In The Home From The 1970s to Today" Energy Saving Trust, June 2006; "Electric Power – The Next Generation: The Intelligent Grid," Center Point Energy, April 2007

And, the Response

- Declining load factor
- Assets are aging
- Investment lags peak growth

 Peak conditions < 1% of time
 Operating risk, vulnerability
- R&D spending is limited
- US outages up over last 15 years

- Grid modernization is inevitable
- Need to invest "intelligently"



US Annual Average Growth in Transmission versus Summer Peak Demand: 1982 - 2012

1975

Year

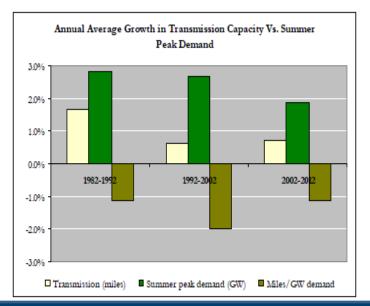
1985

1995

2005

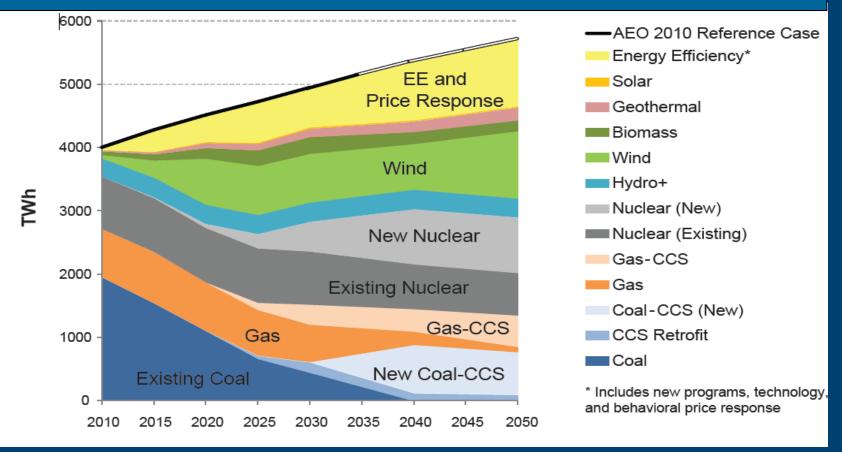
1955

1965



United States Generation Trend EIA 2011 Annual Energy Outlook: 2010 - 2050

Broadening portfolio of ways of meeting the need



Preliminary Insights from EPRI's Regional Model." August 2, 2010.

Changing Power & Energy World



Driving Technology:

- Carbon Management
- Electric Transportation
- Sustainability
- Distributed Sources
- Efficiency
- Modernization
- Reliability

The Opportunity

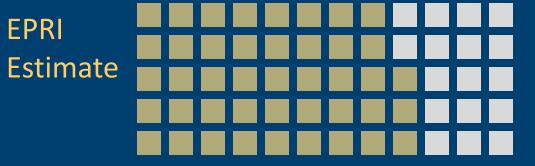
- **36.8%** Projected growth global energy demand by 2030
- **170 Billion kWh -** Wasted each year by consumers due to insufficient power usage information
- **25% -** Worldwide CO₂ emissions from power generation

- **15% Reduction in peak loads** Projects have shown consumers peak load can be reduced by 15%, saving 10% in electricity bills
- **\$70 Billion -** The U.S. could save in infrastructure spending over the next 20 years through better management of existing assets
- 14% Lower emissions Smart Grid technology as the potential to reduce power sector's CO₂ emissions 14% by 2020

Major Investment is Anticipated

SGIG Spending

\$7.9 billion with cost share to be spent through 2015



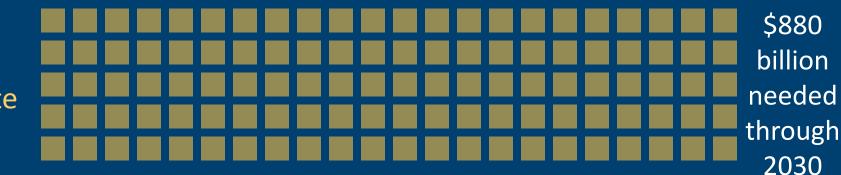
Adoption Rate Factors:

- Economy
- Policy
- Technology
- Consumer Acceptance
- Reliability Needs

\$338 - \$476 billion needed through 2030

EPRI. Estimating the costs and benefits of the smart grid: A preliminary estimate of the investment requirements and the resultant benefits of a fully functioning smart grid. EPRI, Palo Alto, CA; 2011.

Brattle Group Estimate



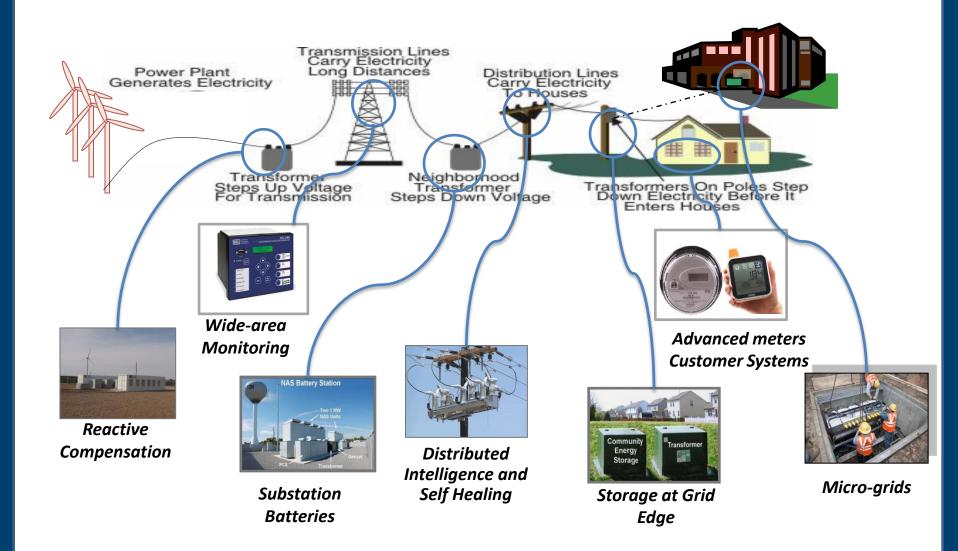
Chupka, M.W. Earle, R., Fox-Penner, P., Hledik, R. Transforming America's power industry: The investment challenge 2010 – 2030. Edison Electric Institute, Washington D.C.,: 2008.

Graphics adapted from a US DOE Office of Electricity Presentation on ARRA Smart Grid Projects

Smart Grid Around the Globe

United States	South Korea
 Investing ~\$7 Billion 	 Investing nearly \$1 Billion
 Standards framework in 	• \$65M pilot for 6000 homes on
development	Jeju island. Nationwide
	deployment by 2030
China	Brazil
 Investing \$7.3 billion; will spend 	 Forecasting 60% growth in
\$96 billion by 2020	electricity consumption
	between 2007 and 2017
 Energy needs double by 2020 	• 16-34% increase in renewables
 Will account for 18.2% of the 	
global smart grid appliance	
spending by 2015	

Smart Grid Realities





Business is Changing

Our Past

Regulated business models

Large generation stations

Centralized dispatch

Minimal constraints

Outages "tolerated"

Grid "over designed"

Radial distribution

Homogeneous technology

Slow distribution operations

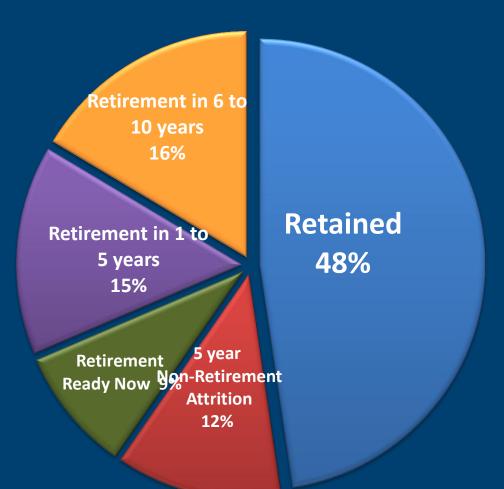
Uni-directional power flow

Our Future

Emerging "customer choice" **Distributed & green resources Distributed intelligence** Pressures for "green power" Less tolerance of outages Infrastructure exhausted Looped or meshed distribution Mixing old with new Near real-time micro-grids Multi-directional power flow



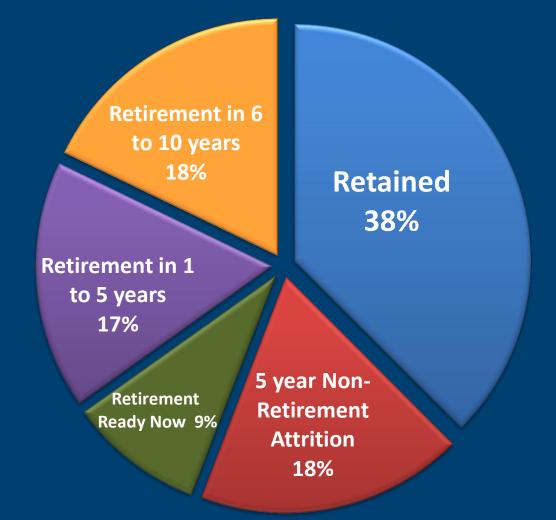
Retirement and Non-Retirement Attrition



52 % of skilled technicians and engineers may need to be replaced in the next 10 years

Gaps in the Energy Workforce Pipeline: 2011 CEWD Survey Results

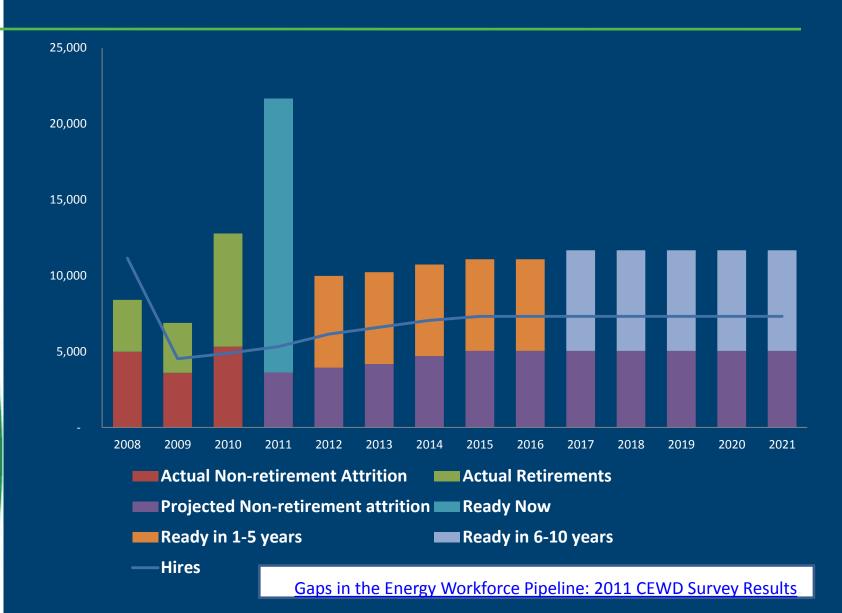
Total Industry Potential Replacement Impact on Retirement and Non-Retirement Attrition



62 % of the workforce may need replaced in 10 years

Gaps in the Energy Workforce Pipeline: 2011 CEWD Survey Results

Key Jobs Retirement Projections Based on Age and Years of Service



Potential Replacements for Key Jobs

	Potential Replacements 2010 - 2015		Potential Replacements 2015 - 2020	
Job Category	Potential Attrition & Retirement	Estimated Number of Replacements	Potential Retirement	Estimated Number of Replacements
Lineworkers	32%	22,100	15%	10,300
Technicians	39%	28,500	19%	13,500
Plant Operators	37%	12,400	17%	5,800
Engineers	38%	10,600	15%	4,100
Total	36%	73,600	16%	33,700

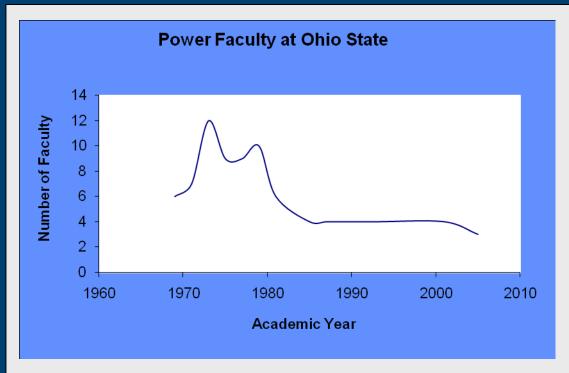
Gaps in the Energy Workforce Pipeline: 2011 CEWD Survey Results Center for Energy Workforce Development. Based on 535,000 est. of employees in electric utilities and integrated electric and gas utilities. Due to delayed retirement plans, the Task Force on America's Energy Jobs postulated a "silver tsunami" may occur when retirements actually occur.

The Education Dilemma

- Undergraduate specialization is becoming less prevalent
 - More power electives are needed
 - The average age of faculty is increasing
 - Funds are limited for recruiting new faculty
 - The reduction in elective credit hours further challenges ability to graduate with a power emphasis
- A need for more:
 - "Power" faculty for teaching and research
 - Frequent monitoring of academic supply and demand

Power Systems Engineering Programs

- Weakening programs: Of 48 university programs surveyed in 1987/8 and 2005/6, 50% declined and 15% grew in number of major faculty members.
- Former strong programs declining or ending



Power Engineering Faculty

Carnegie Mellon University: 1975: 8 faculty; 2007: 1

Cornell University: 1975: 7 faculty; 2007: 1

University of Michigan*: 1971: 5 faculty; 2007: 0

UC Berkeley: 1971: 4 faculty; 2007: 1

Univ. of Missouri-Columbia: 1975: 8 faculty; 2007: 0

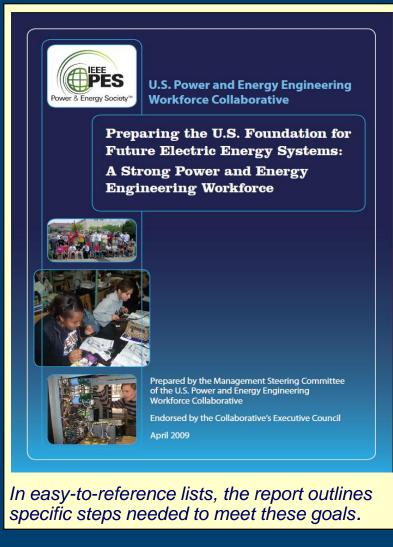
* Recent decision to rebuild program

Source: IEEE Power Engineering Education Committee Survey Results for Various Academic Years.

IEEE Power and Energy Engineering Workforce Collaborative

1. Double the number of power graduates

- 2. Provide \$4 million undergraduate power engineering scholarships
- 3. Create 2,000 internship opportunities
- 4. Hire 80 new power faculty members in the US over the next five years
- 5. Raise annual university research funding to \$50 million per year
- 6. Create five University Centers of Excellence to conduct power research and education



Published April, 2009

IEEE PES Scholarship Plus Initiative 🏻

- Scholarship: \$2000, \$2000 and \$3000 in year 1, 2 and 3
- Up to two years of career \bullet experience
- For US citizen or permanent \bullet residents with one year of completed undergraduate study
- Attending ABET accredited • school with undergraduate power classes



IEEE Power & Energy Society SCHOLARSHIP PLUS INITIATIVETM Preparing the Next Generation of Power & Energy Engineers



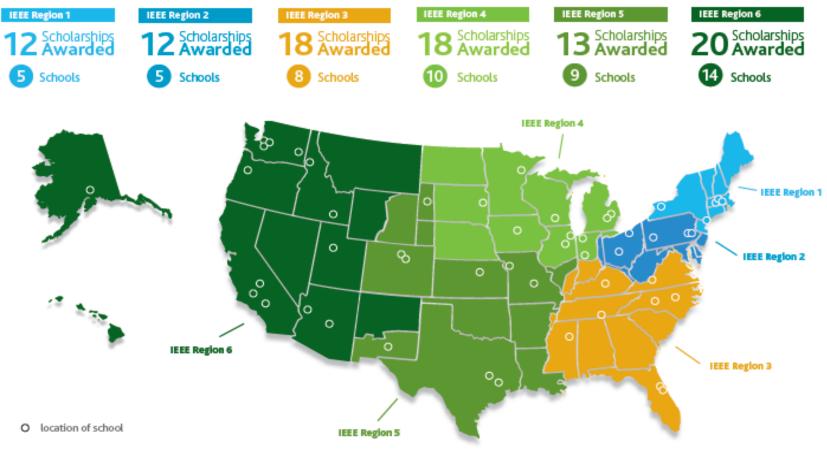
Awarded scholarships to 93 undergraduate students at 51 universities across the U.S. in 2011

Online application:

www.ee-scholarship.org

IEEE

PES SCHOLARSHIPS AWARDED 2011-2012



Total national percentage: 🕴 77% Male Students 👘 🛉

🛉 23_% Female Students



IEEE Power & Energy Society SCHOLARSHIP PLUS INITIATIVE™

Preparing the Next Generation of Power & Energy Engineers

Career Experience

- Required for renewal
- Can be arranged by awardee or through PES-Careers platform
- PES-Careers is an online resource with subscribers
 - Students us it up to one year after graduation
 - Employers post employment opportunities and provide mentors



- It's free!



IEEE Power & Energy Society SCHOLARSHIP PLUS INITIATIVE™











"This scholarship has helped me feel empowered by having more resources available to me to seek experience through internships, and comforted me by lessening my educational costs. Being a PES Scholar makes me feel "chosen" to enter the power and energy field."



"Being a PES Scholar has deepened my dedication to my chosen career. It got me even more interested and excited about being a power engineer."









Preparing the Next Generation of Power & Energy Engineers



Thank You For Your Generous Support!

You have made the IEEE PES Scholarship Plus Initiative™ possible.



Financial Support



John W. Estey, Chief Executive Officer - S&C Electric Company Wanda Reder, Chairwoman - IEEE PES Scholarship Plus Initiative Jackie Peer, Regional Sales and Service Director - SEL

Transitioning the Workforce

- Requires succession planning
 - Tribal knowledge is associated with legacy systems
 - Knowledge transfer in anticipation of attrition
 - Technologies require new competencies, processes,
- Broad implications:
 - Recruitment, retention
 - Knowledge transfer
 - Training and development
 - Increased diversity

Workforce Strategy Matrix

New Employees	Mentorship	Curriculum Development
Existing	Knowledge	Employee
Employees	Transfer	Development

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Legacy Assets

Smart Grid is Multi-Disciplinary

Automatic Controls

Information Technology

Standards

Power Electronics

Computer Engineering.

Data Management

Marketing, Economics

Source: Professional Resources to Implement the "Smart Grid" Gerald T. Heydt and others 2009 IEEE Power & Energy Society General Meeting

Smart Grid Engineer Systems Theory

Energy Conversion

Public Policy

Signal Processing

Transmission & Distribution Engineering

Engineering Physics

The New Leader is a Coach

Leader As Coach

- More Ideas Faster
- Buy-in for Change
- Employee Development
- Results-oriented Teams

Leader As Commander

- New Ideas Limited to Low Hanging Fruit
- Change Met with Resistance
- Compliance Mentality
- Ask for future suggestions
 - Listen without judging
 - Think before reacting
- Be thankful for ideas, respond positively
- Involve people in the change process
- Follow-up to ensure long-term results
- Establish results-oriented teams and disband

Workforce Diversity for Change

- Embrace it!
 - Promotes creativity
 - Provides a distinct advantage when flexibility is needed
 - Shown to produce better solutions to problems and a higher level of critical analysis
- Can develop a reputation as an employer of choice to attract and retain the best from a shrinking labor pool
- Vital to manage through change
- More workforce diversity is inevitable

Conclusion

- Societal needs are changing
- Electric demand growing, infrastructure is aging
- Grid modernization is attracting investment
- Business is changing
- Significant pending attrition from retirements
- Participate in the IEEE PES Scholarship Plus Initiative to attract the best and brightest
- A new day, a new workforce: manage the transition

Are you doing enough?